

**INSTITUTE OF HOTEL MANAGEMENT CATERING TECHNOLOGY AND  
APPLIED NUTRITION, HYDERABAD.  
STAFF PROFILE**

<b>NAME</b>	<b>RACHNA AGASHE</b> <b>Author of Amazon Best seller - INSANE HOTELIER</b>
<b>DESIGNATION</b>	Senior Lecturer
<b>SPECIALIZATION</b>	FRONT OFFICE, HOUSEKEEPING, STRATEGIC MANAGEMENT, SOFT SKILLS, COMMUNICATION, COMPUTERS
<b>EDUCATIONAL QUALIFICATIONS</b>	<ul style="list-style-type: none"> <li>• POST GRADUATE DIPLOMA IN MANAGEMENT (IGNOU)</li> <li>• Bachelor of Arts (ENGLISH LANGUAGE - OSMANIA UNIVERSITY)</li> <li>• DIPLOMA IN HOTEL MANAGEMENT, CATERING TECHNOLOGY &amp; APPLIED NUTRITION, HYDERABAD</li> </ul>
<b>PROFESSIONAL QUALIFICATIONS</b>	<ul style="list-style-type: none"> <li>• CERTIFIED LEARNING FACILITATOR,</li> <li>• Training &amp; Development for the Hospitality Industry - AHLEI</li> <li>• DIRECT TRAINER SKILLS,</li> <li>• DESIGN OF TRAINING,</li> </ul>
<b>EXPERIENCE</b>	<ul style="list-style-type: none"> <li>• <b>Present</b> <ul style="list-style-type: none"> <li>○ Senior Lecturer for Front Office &amp; Housekeeping at IHM, CT &amp; AN - Hyderabad</li> </ul> </li> <li>• <b>Past</b> <ul style="list-style-type: none"> <li>○ Assistant Lecturer for Front Office &amp; Housekeeping at Shri Shakti College of hotel Management</li> <li>○ Faculty for Front Office &amp; Computers at Regency College of Hotel Management</li> <li>○ Faculty for Front Office at IHM, CT &amp; AN on contract</li> <li>○ Public Relations Officer, Zee Institute of Creative Arts</li> <li>○ Assistant Manager - Front Office, Hotel Green Park</li> </ul> </li> </ul>
<b>RESEARCH &amp; ACADEMIC CONTRIBUTION</b>	<p><u>Conference Presentations &amp; Research Publications</u></p> <ul style="list-style-type: none"> <li>• Emotionally Intelligent Leadership in Hotels - Hospitality &amp; Tourism: Emerging Practices in Human Resource Management - Jan 2021</li> <li>• Application of Sustainable and Green Practices at 5 star hotels- International Conference on Gen-Next Hospitality Future Trends in Hospitality Industry; New Age Hotels &amp; Alternate Accommodation, IHM - Bhopal - Jan 2020</li> </ul>